

# WHITE CROSS NEWSLETTER

July 2021

White Cross Business Park, Lancaster, LA1 4XQ  
[www.whitecrossbusinesspark.co.uk](http://www.whitecrossbusinesspark.co.uk) • 01524 585 360  
<https://whitecrossbusinesspark.co.uk/news/>



**Welcome to the July edition of the White Cross newsletter. It is good to see familiar faces around the estate as more people are returning to their offices/units. Welcome also to our new tenants who are receiving this newsletter for the first time.**

As the Government guidelines are due to be updated this month, the Landlord's Covid Operational Guidance for the estate will be reviewed and updated where applicable, if you would like a copy, please let me know. If you are continuing to work from home, I would be grateful if you could keep me informed.

As the estate is getting busier, please could I remind you to keep ourselves updated with any changes/amendments to your vehicles and to inform us of your daily visitors by emailing the car parking email inbox:

[wxcarparking@lancashire.gov.uk](mailto:wxcarparking@lancashire.gov.uk)

Thank you for your continued patience with the various works going on around the estate, it is much appreciated.

Please keep your articles coming for the newsletters by emailing them to Lorraine at [lorraine.corlett@lancashire.gov.uk](mailto:lorraine.corlett@lancashire.gov.uk)

Hopefully the weather will be kind to us and we will continue to have sunshine throughout the coming months.

Regards  
**Janet Nielsen, Business Park Manager**

## LANDLORD INFORMATION

### FRASER HOUSE DIGITAL HUB

The community hub is now open. Please visit Digital Office Hub | Community Hub | Digital Office Space - Fraser House ([fraserhousehub.co.uk](http://fraserhousehub.co.uk)) to book a tour of the newly refurbished co-working space.

### BUSINESS SUPPORT

Please contact [www.boostbusinesslancashire.co.uk](http://www.boostbusinesslancashire.co.uk) for information on available support.

### FACEBOOK

White Cross Business Park has a facebook page now so please check it out, follow us and request to join the group. We will post information, events and news on our page. So please let us know if you want anything posting or mention us in your own posts. Please send us your news, promotions, events or express interest in your company being in the "spotlight" by contacting us at [whitecross@lancashire.gov.uk](mailto:whitecross@lancashire.gov.uk)

### SECURITY CONTRACT

FGH security are now the provider for manned guarding on site. The out of hours contact numbers are as follows:  
**01524 585360** Mobile: **07557 684123**.

### MAIL ROOM

Please can you ensure parcels are collected from the mail room/reception area as soon as possible.

### WASTE FACILITY

General office waste skips and collective recycling skips for cardboard, paper and plastic are provided on the estate.

Can you please ask staff to flatten cardboard boxes in order for more space to be available Please note the recycling skips are now easily identifiable.

### VACANT AVAILABILITY

Please contact the estate office on **01524 585360** or email [whitecross@lancashire.gov.uk](mailto:whitecross@lancashire.gov.uk).

# GET YOUR MOBI

## FOR SALE

Due to the installation of a pool table and chill out area, Get Your Mobi have some good quality office desks and chairs available for sale. They were set up in two banks but could be shortened as required.:

### Bank 1

10 desks - 120 x 80

### Bank 2

9 desks - 6 x 120x80, 2 x 140x80, 1 x 160x80

You are more than welcome to pop in and have a look Get Your Mobi, Office 516, White Cross, South Road, Lancaster, LA1 4XQ



## MPIRICAL

We acquired two new starters since March: Morgan Oag as the new Marketing Manager, and Nick Jones as a new Technical Trainer.

We are also delighted to announce that, as of 2nd June 2021, we are now part of Hexatronic Group AB. They provide product and system solutions for passive fiber infrastructure and operate in several countries around the globe.

We will continue to trade under our name and will remain based in Lancaster. The Mpirical family are excited about the news and look forward to working with Hexatronic and their partners.



Nick, along with the office mascot, Sandy



Mpirical team members back in the office for the first time



## CHARITY LOOKING FOR SUPPORT AFTER THEIR NEW SHOP IS BROKEN IN TO

Local charity Age UK Lancashire have been left devastated after their new furniture shop in Lancaster was broken into over the Bank Holiday weekend.

Thieves broke in through a window and ransacked the shop, damaging donated stock, stealing cash and computer equipment, leaving the charity facing a huge bill to mend the damage and losing out on valuable trading time while the shop is put back together.

The charity shop, located on the Kingsway Retail Park in Lancaster, only opened in April this year and provides a crucial income stream for the charity, who deliver services and support for the most vulnerable older people in Lancashire. The shop specialises in selling preloved furniture and household items and had got off to a really positive start since opening.

Teri Stephenson, CEO, said: "In what has been an exhausting and challenging 14 months for us, providing vital support to people during the coronavirus pandemic, we were looking forward to a more positive future after the terrible impact the closure of our charity shops during 3 national lockdowns has had on our income, but this has hit us hard and we now have to try and overcome this huge blow".

*"The damage caused to the shop includes a broken window, internal wall damage, the safe damaged beyond repair, till damage and loss of valuable donations. We're keen to get this shop back up and running as soon as possible, so if people are able to help us in any way, including donating stock, please do get in touch."*

Age UK Lancashire relies on generating their own income from their shops, fundraising and public donations and since the start of the pandemic has helped more than 14,000 older people and families through emergency shopping, regular phone calls, ongoing support after hospital stays and periods of illness, plus supporting people living with dementia.

If you are able to help the charity please contact them on **0300 303 1234** or email [admin@ageuklancs.org.uk](mailto:admin@ageuklancs.org.uk) or visit their office at 3-2-5 Story House.

# New Furniture & Electrical shop in Lancaster



Support your local charity and donate unwanted quality FURNITURE and ELECTRICAL items using our FREE and friendly local collection service.



*We can collect most items including:*

- Sofas and suites and lounge furniture
- Chairs and dining sets
- Beds and bedroom furniture
- Electrical items (in working order)
- Soft Furnishings and homeware



Call us to book a FREE and FAST collection:

**07530 135874 or 01524 37964**

*100% of the funds we raise stay in Lancashire helping us support vulnerable older people. Visit [www.ageuklancs.org.uk](http://www.ageuklancs.org.uk) for details.*



Kingsway Retail Park, Parliament Street,  
Lancaster, LA1 1BS (near Lidl)



# FRASER HOUSE

Hello neighbours!

You have probably noticed there have been some pretty big things going on over at Fraser House!

We are now open and operative as Lancashire's brand new cutting edge space for the dynamic, vibrant and ever growing tech and digital economy of Lancaster and beyond. The purpose of the facility is to provide a base for SME's and ambitious entrepreneurs to grow and thrive in a collaborative, supportive and inclusive community and it's right on your doorstep!

I would like to extend part use of the building to the White Cross tenants that either fall within the tech and digital category or exist to serve their function and development. For a small monthly fee eligible businesses would be granted access to our stylish yet informal meeting area, complimentary hot drinks, meeting rooms, invitations to our events and direct connection with our growing list of inspiring members that you can connect and collaborate with.

It would be fantastic to extend the facilities and community we are building here with the wider estate and on that basis I would be delighted to show you around the facilities. Please simply drop me an email on [harriet.russell@lancashire.gov.uk](mailto:harriet.russell@lancashire.gov.uk) or call me direct on 07498 939 822 to arrange a day/time.

Thank you for your time and hope to see many of you soon!

Kindest

*Harriet Russell*

**Community Manager**  
Fraser House Hub





**CHAMBER  
LOW CARBON**  
HELPING BUSINESSES GO GREEN



**European Union**  
European Regional  
Development Fund



# Join the Chamber Green Rose Programme

## Why join Chamber Green Rose?

- Reduce costs on consultancy fees
- Help with supply chain pressure.
- Access new customers requiring environmental credentials
- Prepare your business for certification to ISO 14001, ISO 14005, BS 8555 or EMAS
- Peer to peer learning and support network
- Even if you are not going for ISO 14001 at this stage completion of the course and implementation of the guidance and advice will earn your business a Green Rose Certificate of recognition.
- Demonstrate your commitment to achieving Net Zero.

## What is Chamber Green Rose?

Chamber Low Carbon can help guide your business to implement a recognised environmental management system meeting the requirements of ISO 14001, ISO 14005 or BS 8555 or EMAS with our Green Rose Programme.

This six-month programme, delivered by the Chamber Low Carbon Team, will provide support and guidance in the development and implementation of each organisation's Environmental Management System.

## How it works

Delivery of six half day workshop sessions as follows:

### SESSION 1: The Environment and Why it Matters to Business

- General Environmental Awareness
- An introduction to Climate and Ecological Emergencies
- The Benefits of Improved Environmental Management
- Introduction to Environmental Management Standards
- Gaining Management Commitment

### SESSION 2: The Environment and the Context in which the Business Operates

- Establishing the Context within which the business operates
- Identifying and Understanding Environmental Aspects
- Environmental Legislation and the Regulators

### SESSION 3: The Need and Planning for Action

- Climate and Ecological Emergencies
- UN Sustainable Development Goals
- How to assess organisational Carbon Footprint and Carbon Management
- How to assess an organisational Carbon Footprint and develop a carbon management plan

### SESSION 4: Setting Objectives, Establishing Programmes and Achieving Them

- Evaluating Environmental Aspects
- Setting Objectives
- Introducing Environmental Management Programmes
- Responsibilities

### SESSION 5: Implementation and Communication, Operational Control and Emergency Preparedness

- Implementation and Communication
- Operational Control
- Emergency Preparedness

### SESSION 6: Internal Auditing, Nonconformance and Corrective Action, Management Review and Certification Process

- Environmental Auditing
- Non Conformance, Corrective and Preventative Action
- Management Review
- What is involved in Certification

## On-site support (2.5 days)

**DAY 1:** Conducting baseline review | **DAY 2:** Documenting baseline review

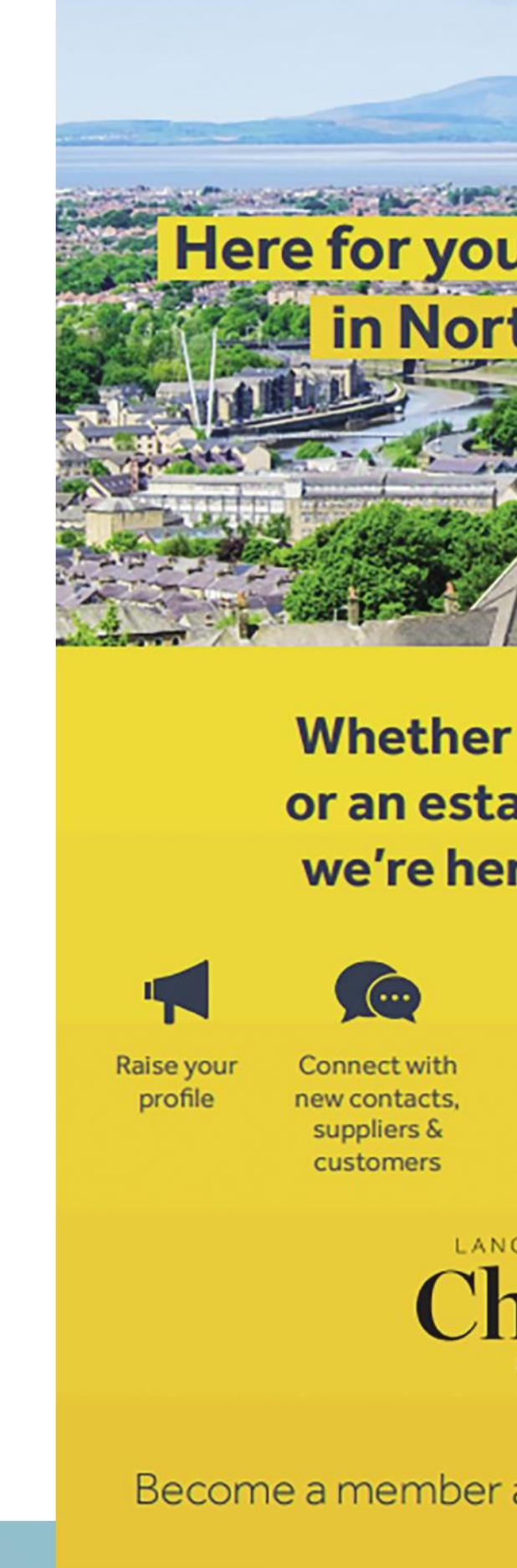
**HALF DAY:** Pre-inspection audit Support and guidance provided throughout the 26-week period.

**COST:** Free Workshop Series for Lancashire based SME's.



Contact us for more information

Telephone: 01524 381331 Email: [jody@lancaster-chamber.org.uk](mailto:jody@lancaster-chamber.org.uk)



# Here for you, here for business in North Lancashire

**Whether you're a start-up  
or an established business,  
we're here to support you**



Raise your  
profile



Connect with  
new contacts,  
suppliers &  
customers



Support &  
advice on key  
issues



Have laughs,  
fun times  
& share  
experiences



Gain training  
& skills  
support

LANCASTER & DISTRICT  
**Chamber**  
OF COMMERCE

Become a member at [lancaster-chamber.org.uk](http://lancaster-chamber.org.uk)