

WHITE CROSS NEWSLETTER

May 2025

White Cross Business Park, Lancaster, LA1 4XQ
www.whitecrossbusinesspark.co.uk • 01524 585 360
<https://whitecrossbusinesspark.co.uk/news/>



Dear Tenants, as part of our ongoing commitment to keeping you informed and compliant with current regulations, we'd like to highlight two important updates for this quarter:

New Simpler Recycling Regulations Now in Effect

As of 31st March 2025, the UK Government's Simpler Recycling rules are now in force for all workplaces in England with 10 or more full-time equivalent employees. These regulations require the separation of recyclable waste into the following streams:

- Dry recyclables (plastic, metal, glass, paper, and card)
- Food waste
- Residual (non-recyclable) waste

Please note: our current waste provider requires glass to be separated from the other dry recyclables. To support this, White Cross Business Park now has three designated waste areas, each equipped with:

- A glass recycling bin
- A food waste bin

If your unit has its own kitchen, you are encouraged to decant your waste into these central bins.

For tenants using communal kitchens, we are in the process of installing dedicated bins for food and glass waste.

These are currently delayed due to a national shortage, but rest assured we are compliant with legislation as the order has been placed. You will see these bins arriving in kitchens very soon.

For full details on the new regulations and how they may apply to your business, please visit the official guidance here: [Simpler Recycling: Workplace Recycling in England](#)

New POP and WEEE Waste Containers Coming Soon!

In the next month, we will also be introducing two new waste streams on site:

- POP Waste (Persistent Organic Pollutants): This includes items like upholstered furniture containing flame retardants, which must be disposed of separately due to their environmental impact.
- WEEE Waste (Waste Electrical and Electronic Equipment): This includes discarded electrical or electronic devices such as old computers, monitors, cables, and small appliances.

Dedicated containers for both POP and WEEE waste will be available in the waste area near the underpass. More information on how to use these will be shared once they are in place.

Annual Fire Risk Assessment Reminder

A friendly reminder that all tenants are required to submit their annual Fire Risk Assessment to the LCDL Estates Team. This is a vital part of ensuring the safety of everyone on site. Please send your completed assessments to: whitecross@lancashire.gov.uk

If you need guidance on what your assessment should include, feel free to get in touch with the Estates Team for support.

Thank you for your continued cooperation in keeping White Cross Business Park a safe, sustainable, and a compliant place to work.



EVENTUS RECRUITMENT WINS PROFESSIONAL SERVICES AWARD

The Eventus Recruitment Group are delighted to have won the Professional Services award at the 2025 Red Rose Awards in March.

In the Professional Services Award category, Eventus Recruitment were up against some of Lancashire's top businesses, including finance, financial services and health and safety firms.

The Eventus Recruitment Group were over the moon with the judges' feedback, as it sums up their passion for what they do perfectly:

"From the moment Eventus walked in we were blown away by the passion, care and how well they treat their team and clients. There's a real sense of community and doing for others, which clearly stood out. There's a clear strategy and Eventus is putting infrastructure in place to make that happen."

Eventus Recruitment are experienced recruitment specialists in the legal, finance, financial planning and mortgage sectors.

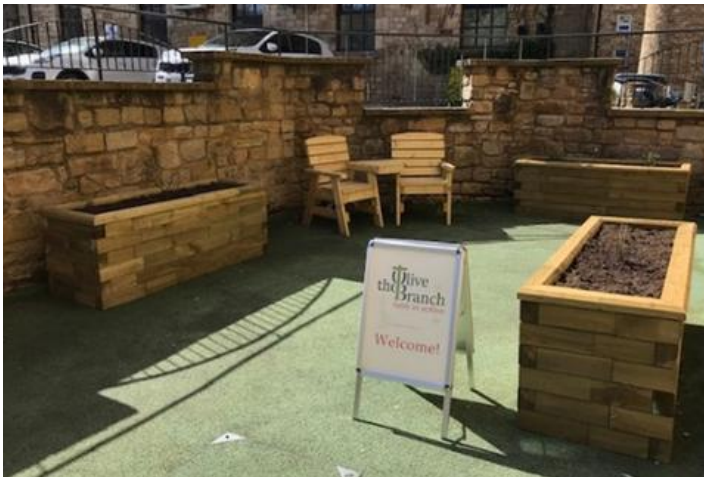
If you would like advice on your recruitment strategy or a job search, contact us at info@eventusrecruitmentgroup.com or call 01524 34400.



THE OLIVE BRANCH

Brand new updates for The Olive Branch!

Alongside our usual activities, some exciting 'home projects' in Harpers Mill have come to fruition in recent weeks. With the support of a grant, we now have a garden and outdoor seating!



This space is especially helpful in busy periods and is proving a lovely sunny spot for guests to enjoy (when the sun comes out!) or simply a peaceful place to sit and 'be'. Meanwhile, inside our guest room we've been blessed with the artistic talent of Wendy Moore, who has painted a beautiful depiction of the words of Isaiah 61 across our wall – a message of hope which inspired the vision of The Olive Branch when it was founded.

The Olive Branch continues to be a busy place following the rise in guest numbers over the Christmas season.



We are currently providing approximately 330 food parcels to individuals / households in need per month.

We are so grateful for the continued support of our community, frequently amazed by the collections that individuals, schools, churches, businesses and community groups donate to our centre. Please do keep these donations coming and follow us on Facebook for regular updates on our stocks.

With thanks from The Olive Branch team:
info@the-olivebranch.org.uk
Unit 8-0-1, Harpers Mill, White Cross Business Park



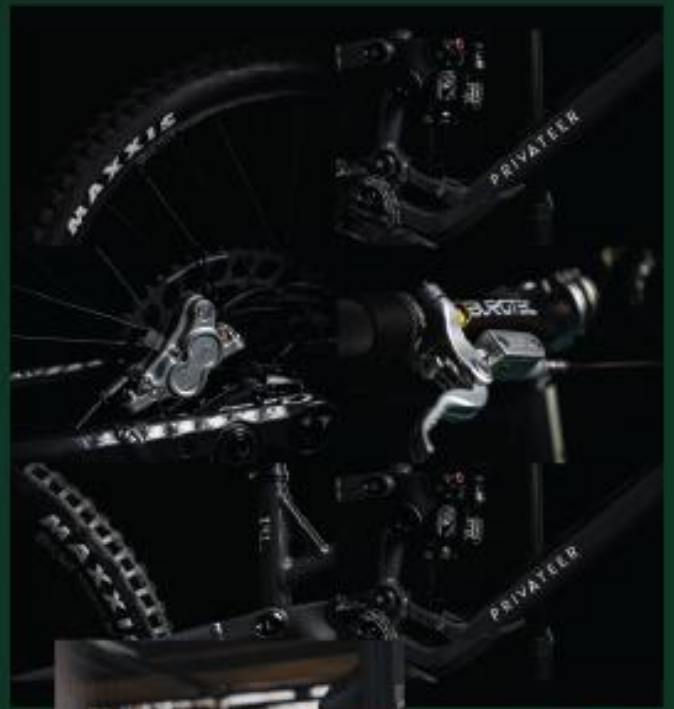
We are Loamlife Media,

CREATIVE CONTENT THAT MOVES YOUR BRAND FORWARD

SPECIAL OFFER FOR BUSINESS PARK RESIDENTS

- 15% OFF
- Free initial consultation
- Free 60 minute studio slot for all new clients

Let's create something that works harder for your business – without you even leaving the park.



Based right here in White Cross Business Park, we offer high-quality video production, photography, and content creation – helping businesses tell their story better, faster, and more creatively.

Whether you need:

- Website and social media content
- Business promo videos
- Staff portraits and team headshots
- Product photography
- Behind-the-scenes and workshop shoots
- Campaign visuals for launches and events

We create fast, polished content designed to boost your brand and get you noticed.

benh@loamlifemedia.co.uk

07918126561

7-1-10 Cameron House



loamlifemedia.co.uk

IS ANYONE IN YOUR TEAM...



experiencing **short term illness** that is **affecting them at work?**



having **short and frequent sickness absence?**



gone on **sickness leave** in the last few months? (up to 6 months)

If the answer to the above is **yes** and the **person is 18+** (16+ if a workplace based apprentice) **lives in South Cumbria or Lancashire**, or is **registered with a GP in South Cumbria or Lancashire**, then **we at WorkWell may be able to help**.

WorkWell is a new pilot that aims to help people with not complex physical and mental health conditions to stay in work. We also help people who are looking for work. This service is **free** and **voluntary**, and as part of the offer, participants will have access to a **Work and Health Coach**.

Together, they will agree realistic and reasonable next steps that can form part of a personalised support plan. Work and Health Coaches will consider the full range of available local support and provide signposting, tailored to individual need.



Register for
WorkWell today

Scan the
QR code for
more information





Funded by
UK Government

WorkWell



Lancashire and
South Cumbria
Integrated Care Board

SERVICES ARE AVAILABLE IN:

Barrow-in-Furness

- ☎ 01228 474014
- ✉ workwell@cumbriahealth.nhs.uk
- 🌐 www.bayanchornetwork.co.uk/projects/workwell

Blackburn

- ☎ 01254 682037
- ✉ wellbeing@blackburn.gov.uk
- 🌐 refreshbwd.com/workwell

Blackpool

- ☎ 01253 477336
- ✉ workwell@blackpool.gov.uk
- 🌐 www.blackpool.gov.uk/workwell

Burnley

- ☎ 01282 686510
- ✉ workwell@burnleytogether.org.uk
- 🌐 calicoenterprise.org.uk/work-well

Lancaster

- ☎ 01524 582000
- ✉ workwell@lancaster.gov.uk
- 🌐 www.lancaster.gov.uk/workwell

Preston

- ☎ 07465759911
- ✉ contact@activelancashire.org.uk
- 🌐 www.activelancashire.org.uk

West Lancashire

- ☎ 01695 583441
- ✉ workwell@westlancls.gov.uk
- 🌐 WorkWell - West Lancashire Borough Council

To access help please ask the person to contact us. If you are referring someone else please get their agreement first as this is a voluntary service.

If you would like us to come to your business to speak to people who may need our help, please reach out to the service hub nearest your business location. We can then discuss the best way to help you help your employees and colleagues.

WorkWell is a **partnership** between the **NHS** and **Local Authorities** to help people who are starting to experience ill health, so we can get them back on track before things worsen.



Scan the
QR code for
more information



APL

Access to Public Law

*Empowering people
Delivering results*



We would like to extend a warm welcome to the newest member of our team!

Joanne joins us as a Legal Advisor in our Education department and has many years experience of supporting and advising young people with special educational needs. Joanne is passionate about children's rights, access to educational and holistic support and ensuring that all young people are able to thrive. Joanne is a leader in our 'Every Step of the Way' initiative, which aims to support young people with special needs throughout their journey into adulthood and beyond.



For further information and advice, contact
Education Law Expert Solicitor
imogen.jolley@accesstopubliclaw.co.uk

APL
Access to Public Law

Supporting You Every Step of the Way

At Access to Public Law, we believe in building strong relationships with the people we support, standing by your side throughout life's journey.

As a parent of a child with special needs, everyday life can be challenging. On top of daily struggles, you may find yourself navigating medical appointments, assessments, and what feels like a never-ending battle to secure the support your child is entitled to. Ensuring they receive the right assistance to reach their full potential in education can be overwhelming.

That's where we come in. Our experts in education and social care law have developed a service that offers consistent, affordable legal support from the earliest stages of your child's life through to adulthood. We also have the benefit of established contact with a network of experts including educational psychologists, speech and language therapists, occupational therapists – the list goes on – and are able to identify what additional reports will assist in your case and make arrangements for assessments to be completed.

Introducing 'Every Step of the Way'

We are proud to launch our Every Step of the Way service, designed to ease your burden by reducing stress, handling administration, and providing expert legal advice—along with representation if needed. You don't have to face this alone. We offer tailored legal support at a level that suits you, ensuring affordability without the worry of unexpected legal costs. Our service is flexible and personalised to your needs.

Our Education Case Managers have extensive experience guiding parents through the complex processes, meetings, assessments, and paperwork required when advocating for a child or young adult with special needs. Many parents turn to us after exhausting all other avenues, finding that their concerns are taken more seriously once a solicitor becomes involved.

Not every part of your case requires a fully qualified solicitor but knowing that legal experts are available to step in when needed gives you peace of mind. Our case managers are closely supervised by our experienced solicitors, and we meet rigorous specialist quality standards in everything we do. If your case involves a Judicial Review application, your young person may also qualify for legal aid, and we are proud to hold a contract with the Legal Aid Agency.

Every Step of the Way: Our Three-Stage Approach:

Step 1: Case Management Support (£99 per hour + VAT)

We take the stress off your shoulders by assisting with:

- Reviewing and explaining paperwork and processes
- Communicating with statutory agencies and professionals on your behalf via letters, emails, and phone calls
- Making formal requests for reports and assessments
- Helping you prepare for meetings, attending with you, and explaining next steps

At all times, your case manager has access to expert education law solicitors. If solicitor involvement is needed, we will provide a cost estimate and only proceed with your agreement—you remain in full control of costs.

Step 2: Advanced Legal Support (£119 per hour + VAT)

If your case becomes more complex or urgent, requiring additional support from a specialist paralegal, we can assist with:

- Attending annual review meetings (complexity-dependent)
- Preparing and submitting appeals
- Assisting with tribunal preparation
- Completing and filing tribunal paperwork
- Representing you at tribunal (complexity-dependent)
- Sending formal legal notices to statutory bodies (e.g., councils or health services)
- If your agreed hourly rate changes due to case complexity, we will inform you before proceeding with further work.

Step 3: Expert Legal Representation

If your case manager advises that specialist legal advice is necessary, we ensure a smooth transition to our expert team. There's no need for you to search for another law firm. Instead, your case will be escalated to our Director, Imogen Jolley, an expert solicitor in education law.

Additionally, if your case involves issues related to mental capacity, Deputyship, accommodation provision, transitioning between children and adult services, funding disputes, medical treatment disputes, deprivation of liberty or Care Act duties, you will have direct access to Melanie Varey, our Community Care Law expert solicitor, at the same hourly rate as Imogen.

Our legal experts will provide a clear cost estimate before any escalation, ensuring complete transparency and continuity of service.

Get in Touch

We offer a free 15-minute consultation with one of our advisors. To arrange yours, contact us on [01524 964 866](tel:01524964866) or email us at info@accesstopubliclaw.co.uk

Access to Public Law Ltd

7-1-11 Cameron House, White Cross Business Park, South Road, Lancaster, LA1 4XQ

Telephone : 01524 964 866

Email : info@accesstopubliclaw.co.uk

Access to Public Law Ltd is authorised and regulated by the Solicitor's Regulation Authority, SRA ID: 8005757.

Jenny and Louise have now opened

The Space

A bespoke therapy space
offering a range of specialist
treatments

7-1-8 CAMERON HOUSE

Jenny Reeves (Lancaster Manual Therapy), specialises in joint mobilisation, muscle energy technique and soft tissue massage. Jenny supports and treats MSK injuries, repetitive strain injuries and injuries from traumas including back pain, joint pain, lower and upper extremity pain and neurological symptoms. She also supports those with Osteo-arthritis and helps patients pre or post operative with treatment and pre/rehab. In June, Jenny becomes a fully qualified osteopath.

Louise Ann Wilson (Vibrant Matter) specialises in scar therapy massage, myofascial release, manual lymphatic drainage and deep tissue massage. Louise works with clients recovering from surgery, medical treatment, or injury; and those managing everyday aches and pains. She uses a LymphaTouch machine to support treatments. Louise is also a menopause & wellbeing practitioner.



To contact Jenny visit:
www.lancastermanualtherapy.co.uk

To contact Louise visit:
www.vibrantmatter.co.uk
e: vibrantmatter2022@gmail.com
m: 07944 632094

What's been happening at Morecambe Bay Wills ?



We have LOTS of news. Here are just a few of the exciting things that have been happening over the last few months ...

Awards update! More nominations, and yet another award!



We were thrilled to be finalists in 2 categories at the prestigious **Legal Growth Awards**. Firstly, in the Corporate Social Responsibility category, an award we won last year. And our founder, Nicola, was honoured to be recognised as a finalist for Entrepreneur of the Year.



And just last week we were crowned winners of the **Purpose Driven Small Business** award at the **North West Family Business Awards**. On top of also being finalists for People's Choice Community Champion too!

These awards reflect our values, the reason we exist, and our commitment to our local community. If you'd like to know more about our story, and why we do what we do, please get in touch. We love talking about it!

Charity update! More donations and time spent out in our community

You may know that as part of our commitment to providing affordable peace of mind with a charitable focus, we donate 5% from each invoice to local charities. Our Q1 donations of over £2500 brought our total to **over £35,000**. Giving back is at the heart of what we do, and we're proud to support an array of incredible causes:

- St Davids Hospice (North Wales): Providing pioneering care that we're proud to fund.
- Unique Kidz and Co: Supporting the inspiring Role & Play sessions for young children with disabilities.
- Positive Futures: Helping to back their amazing work.
- Morecambe FC Community Foundation: Regularly supporting community projects, including Veterans' coffee mornings.
- CancerCare: A cause close to our hearts, offering hope and help to families in need.

We also love spending time in these organisations. Each of our team members recently visited UniqueKidz to see the Role & Play sessions we help fund, Nicola and Janet regularly attend the MFCCF Veterans morning and Cerys spends many hours with the team at St David's Hospice helping patients and staff understand what important documents are needed at difficult times.



Spreading awareness – charities, support groups and businesses

One way we give back is by supporting charities and community groups through **free** awareness sessions. We also do this for local business too! These sessions empower people with knowledge about Wills and Powers of Attorney, showing how preparation can help ease difficult moments for loved ones.

Over the last few months, we have had the privilege of chatting to Action for Pulmonary Fibrosis Support Group leaders, to Veterans at the regular coffee morning held for them by Morecambe FC Community Foundation, to local hospitality business Silver Door and we also held a FREE Open Day at Lancaster & Morecambe College where over 100 people attended.

The feedback received from participants reinforces our commitment to continue supporting this vital work. **If you know of a group or organisation that could benefit from a session, please do get in touch – we'd be delighted to help!**