

WHITE CROSS NEWSLETTER

July 2026

White Cross Business Park, Lancaster, LA1 4XQ
www.whitecrossbusinesspark.co.uk • 01524 585 360
<https://whitecrossbusinesspark.co.uk/news/>



Dear Tenants,

As we move through the summer period, I wanted to take the opportunity to provide a number of important estate updates. Whilst some of these items are operational in nature, they will help us maintain a safe, accessible and well-functioning environment for everyone on site.

**Warm regards,
Dean Barlow**

LANDLORD INFORMATION/NEWS

Deliveries, Parcels and Reception Safety

We have seen a significant increase in parcels and deliveries being left within the Gatehouse Reception area by third-party couriers. Unfortunately, this has now become a health and safety concern.

Reception is a main access and egress route for visitors, tenants, contractors and members of the public. We regularly welcome visitors with accessibility requirements, and recently an individual tripped over an item that had been left within the reception area. In addition, large parcels and boxes can obstruct escape routes and create unnecessary fire risks. All deliveries should be delivered directly to the tenant's unit.

Please note:

Parcels left in Reception are left entirely at the recipient's own risk.

The Landlord accepts no responsibility for loss, damage or theft.

Estates staff and security personnel will not handle, move or store items left by couriers.

Reception should not be used as a parcel collection point.

Courier deliveries should be directed to your own demised premises wherever possible.

Royal Mail Deliveries

Royal Mail remains the only delivery provider with authorised access to the secure post room. Each tenant has an allocated mailbox and Royal Mail deliveries continue to be processed through the normal system. No other courier companies are permitted access to the post room.

Parcel Lockers on Site

To help provide a safer and more secure alternative, tenants are encouraged to make use of the parcel locker facilities on site.

The existing YEEP parcel locker is located near the crossroads adjacent to Rexel and currently supports a number of delivery providers, including DPD and UPS. The locker provides a secure, tracked and convenient delivery solution.

In addition, we are pleased to confirm that a Royal Mail parcel locker is expected to be installed shortly nearby.

We are also currently in discussions with additional providers, including InPost, Evri and Amazon, with the aim of significantly increasing the parcel locker options available across White Cross Business Park.

These improvements should help reduce the growing number of "drop-and-run" deliveries currently being left in communal areas.



New Digital Site Navigation System

One piece of feedback we regularly receive from visitors, delivery drivers and new customers is that White Cross can sometimes be challenging to navigate. Given the size of the estate, its historic layout and the mix of buildings, roads and pedestrian routes, we recognise that finding a specific tenant can occasionally be difficult for first-time visitors.

Working alongside First Digital Media, one of our on-site tenants, we have developed a new self-service digital navigation portal, now located within Reception.

Visitors simply scan a QR code using either an Apple or Android device and directions are then provided via their own mapping application using GPS navigation to that building's main entrance. Each build entrance already has signage saying who is on what floor.

We hope this will improve the visitor experience, assist delivery drivers and reduce instances of incorrectly delivered parcels across the estate.

As an aside the system also allows prospective tenants to see what units are available, and current tenants to submit maintenance requests. Or you can always submit any Maintenance and Repairs requests directly to <https://forms.office.com/e/C6DAadJDx9> or scan:



Parking Reminder

Whilst discussing visitors and deliveries, I would like to remind all tenants of the importance of vehicle registration compliance.

Any visitor, contractor or delivery vehicle remaining on site for more than 15 minutes should be registered via the approved process. Likewise, if you are using a temporary vehicle that is not recorded against your permit allocation, it must also be registered.

Failure to register vehicles will result in Parking Charge Notices being issued by the parking provider, please note this is not LCDL or LCC.

Upcoming Estate Road Repairs

You may have noticed that sections of the estate road network have deteriorated following recent weather conditions.

We are therefore preparing a programme of resurfacing and tarmacking works, including:

The road between Mill 14 and Harpers Mill.
The rear estate road serving the Crosslands area, running from the skip compound towards the substation.

We are currently finalising the programme of works and consulting with contractors.

Wherever possible, works will be undertaken outside of peak operational hours to minimise disruption to tenants, visitors and deliveries.

Specific communications will be issued directly to affected occupiers before work commences. Whilst we anticipate being able to maintain access throughout the programme, some temporary traffic management arrangements, including controlled access or one-way systems, may be required.

Thank you in advance for your patience whilst these improvements are completed.

Electricity North West Works – Quarry Road Area

Electricity North West is planning a significant programme of works within the substation compound located at the rear of the estate off Quarry Road. To facilitate these works, part of the surrounding area may be utilised as a contractor working zone for a period of time.

Access to the business park will be maintained throughout; however, tenants should anticipate some temporary delays and increased contractor activity in the vicinity.

When these works commence, we would encourage tenants and visitors to use the South Road entrance wherever practical, particularly during peak periods, to reduce congestion around the Quarry Road entrance and assist contractor operations.

Further details will be shared once Electricity North West confirms its programme.

Window Replacement Programme

As part of our ongoing investment programme across the estate, we are currently progressing a further phase of window replacement works at both Cameron House and Richmond House.

The project will involve the replacement of a number of remaining timber-framed windows on the north and east elevations of Cameron House, together with the remaining timber windows at Richmond House. These works form part of a longer-term programme to improve the condition, performance and appearance of our buildings. Tenants in Cameron House will already be familiar with similar works undertaken during the previous financial year.

At this stage, we are simply providing advance notice. More detailed communications, including proposed timescales and any specific impacts on occupiers, will be issued once the programme has been finalised.

Simpler Recycling

As you may be aware, the Simpler Recycling legislation came into force just over a year ago for businesses with 10 or more full-time equivalent (FTE) employees. This introduced a requirement to separate recyclable materials and food waste from general waste, helping to create a more consistent recycling system across England. The next key milestone is 31 March 2027, when micro firms (those with fewer than 10 FTE employees) must also comply. From this date, all businesses will be required to separate dry recycling and food waste from general waste. In addition, flexible plastic packaging such as plastic film and bags will need to be separated as part of the plastic waste stream.

For those of you using the communal kitchen facilities on site, these areas are already set up to be compliant with the legislation. As long as you are using the bins provided correctly, you will be meeting your obligations. If you have your own kitchen or waste facilities within your unit, please ensure you understand your responsibilities. We would encourage you to review the government guidance on Simpler Recycling to confirm what is required for your specific setup.

Thank you, as always, for your cooperation and continued support in helping us maintain a safe, accessible and successful business community at White Cross.



FOHCUS

occupational health

Fohcus Occupational Health supports the Lancaster business community with expert workplace health services designed to keep your people safe, well, and performing at their best. We work with businesses of all sizes to reduce risk, manage sickness absence, and promote a healthier, more productive workforce.

Our Key Services

- Management Referrals - Independent clinical advice to help you manage health concerns affecting work.
- Sickness Absence Support - Guidance on complex or long term absence cases.
- Return to Work Assessments - Clear recommendations to support safe, sustainable returns.
- Health Surveillance - Statutory and risk based checks including audiometry, spirometry, skin assessments, and more.
- Pre Placement / New Starter Assessments — Ensuring new employees are fit for role requirements.
- Workplace Wellbeing Services - Stress, fatigue, lifestyle and general wellbeing assessments.
- DSE / Ergonomic Assessments - Support for employees with workstation related discomfort.
- Vaccinations & Immunisations -Including flu, Hepatitis B and other role specific requirements.
- Health Promotion & Wellbeing Initiatives - Tailored programmes to support a healthier workforce.

For further information, please contact:

Elaine Molloy
Business Director
FOHCUS LTD
01524 844011
www.fohcus.uk

Head Office: Cameron House,
Lancaster, Lancashire LA1 4XQ



STRATEGY BRAND DIGITAL



Looking to scale and grow?

EXP is a strategic brand and digital consultancy for ambitious businesses and organisations.

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EXP

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White Cross

the Olive Branch

faith in action



We are often asked about which food parcel items we are particularly low on. Currently, we are low on all the items on our shopping list!

If you feel able to donate a few items or even hold a collection within your team or workplace, this would be hugely appreciated.

The Olive Branch's Shopping List

- ☐ Tinned Meat Meals
- ☐ Tinned Fish
- ☐ Tinned Lunch Meat
- ☐ Chopped Tomatoes
- ☐ Tinned Veg & Tinned Fruit
- ☐ Tinned Pasta
- ☐ Tinned / Packet Soup
- ☐ Cereal
- ☐ Pasta Sauce jars
- ☐ Pasta
- ☐ Rice
- ☐ Biscuits
- ☐ Crisps
- ☐ Tinned / Long-life Puddings
- ☐ Tea & Coffee

THANK YOU SO
MUCH FOR YOUR
HELP!

With thanks from The Olive Branch team
info@the-olivebranch.org.uk
Unit 8-0-1, Harpers Mill, White Cross Business Park

Your new affordable H&S service!

BUBBLEWRAPTM

HEALTH & SAFETY SUPPORT FOR YOUR BUSINESS



Simple Subscription,
Complete peace
of mind.



Scan for more information
and to register your interest



8-3-6 Harpers Mill

Brought to you by



White Cross

the HUB

UNIFORM SHOP
&
CAFE'

More than just a shop...

The Hub is your friendly local café and dance uniform shop – a welcoming space for everyone to relax, connect and enjoy.

Open to all!



TERM TIME ONLY

*Café &
Dance Uniform Shop*



841 Harpers Mill
(Old Pren Beer Shop)

OPENING TIMES

MONDAY	15:30–19:00
TUESDAY	15:30–20:00
WEDNESDAY	15:30–20:30
THURSDAY	15:30–20:30
FRIDAY	15:30–19:30
SATURDAY	08:30–14:00
SUNDAY	CLOSED

HOURS SUBJECT TO CHANGE



OPEN TO ALL

Everyone is welcome – students, parents, friends and the local community.



TERM TIME ONLY

We're here for you throughout the school term.



FREE WIFI

Stay connected while you relax, study or get things done.



RELAXING ENVIRONMENT

A comfortable space to work, wait or meet friends and enjoy great coffee and treats.



*Pop in, grab a coffee,
find your uniform, and feel
right at home at The Hub! ♥*

We look forward to seeing you!



Follow us on Instagram for updates, new stock and more!

White Cross

Take your first steps to a smoke-free life



Support and activities in Lancaster and Morecambe to help you stop smoking, improve your lung health and benefit your wellbeing



Breathe easy, quit smoking



In partnership with Smokefree Lancashire, our friendly **smoke-free hubs** can provide you with one-to-one mentoring, resources and alternative tobacco products to help you to quit smoking.

You can join our free social activities to support you on your journey, including singing groups, Tai Chi, nature walks, health and wellbeing coaching and more

**“I saved
£422 in the
first month
when I
stopped
smoking”**



Smoke-free Hubs Morecambe

- 1 **Bay Veterans Association**
The Arndale Centre, 23-25 Royalty Mall, Morecambe LA4 5DH
- 2 **Stanleys Community Centre**
79-83 Stanley Road, Morecambe LA3 1UT

Smoke-free Hubs Lancaster

- 3 **Skerton Community Centre**
Skerton, Lancaster, LA1 2JH
- 4 **St Chad's Church Hall**
Torrisholme Road, Lancaster, LA1 2SE
- 5 **Marsh Community Centre**
Willow Lane, Lancaster, LA1 5PP
- 6 **The Cornerstone**
Sulyard Street, Lancaster, LA1 1PX
- 7 **Positive Futures**
701 Cameron House, White Cross Industrial Estate, South Road, Lancaster, LA1 4XF

“Within the first few weeks of quitting, you’ll be able to breathe easier with better lung function and have improved blood circulation, helping you to live a healthier life”

Free support to give up smoking available on site. Appointments every Wednesday at Positive Futures in Cameron House. We can also offer drop-in sessions at companies who may have several people wishing to quit.

All sessions are run by the Lancashire Stop Smoking Service and a variety of nicotine replacements are available. To find out more or book a place please use the QR code or visit:

www.lancaster.gov.uk/smoke-free
Or call Positive Futures on: **01524 587223**
Office@positivefutures.uk



White Cross

THE GREAT

Join in the fun this Summer with Age UK Lancashire's Great 8 challenge.

Think of something you can do with the number 8 and help raise funds to support our older communities in Lancashire throughout the month of August

You could do;

- * Sponsored walk / run / bike ride
- * Walk 8000 steps a day
- * Bake sale on the 8th day of August
- * Sponsored sleep out
- * You could decide to donate £8

To get involved or find out more, visit our website or scan the QR Code

www.ageuklancs.org.uk



@ageuklancashire

www.ageuklancs.org.uk

Registered Charity: 1142294

We also have an 8 mile walk people can join onto, Sat 8th August from Morecambe to Lancaster. Details are on our website.

White Cross



Angel Fest

SUNDAY 2ND AUGUST

LANCASTER, MARKET SQUARE

12 NOON to 5PM

confirmed:-

THE REGGIE MENTAL BAND

TIN PAN ALLEY

SPONSORED BY

DEFINED BY

TWISTED METAL



Sultan Experience

SUPPORTED BY
LANCASTER BID



White Cross